



# WARRANTY STATEMENT



## **Dear customer,**

Thank you for buying from the range of HP's products that together with TechSage SpinJet 6200 will make your printer even more productive. This notice will help you to understand the course of action you should take in case you have a need to use the warranty and support offered with your HP Designjet Z6200 printer.

## **About warranty:**

HP Warranty and Support liability will be limited only to failures or damages in your HP Designjet Z6200 printer as covered by the HP Standard Warranty or HP Support Contract.

Nevertheless, the SpinJet 6200 installed with the HP Designjet Z6200 does not void the HP Standard Warranty or HP Support Contract of the printer.

Failures or damages on the SpinJet 6200 are covered by the TechSage Standard Warranty.

## **About Support**

End-User must identify if the failure or damage is attributable to the HP Designjet Z6200 or to the SpinJet 6200. The end-user will have to move the SpinJet 6200 unit backwards and clear the paper path, in order to free the media entrance, allowing the HP Designjet Z6200 to work as if nothing was attached to it.

In the case that the failure or damage is attributable to the HP Designjet Z6200 the contact is HP Support Organisation.

Should the failure or damage come from the TechSage SpinJet 6200 the contact is TechSage or its reseller.

Under no circumstance HP will support the printer issues, when attributable to HP Warranty, in the event that the end-user has modified or tried to modify the printer at its own risk.

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